

ACC will still pay most of the cost for all accident related injuries

We have found that there is a lot of confusion around the ACC changes and what that might mean for you. We think it is really important to let you know the facts.

The Fallacies	The Facts
<i>Active Health Services no longer provide fully funded ACC Physiotherapy services</i>	ACC will continue to fully fund physiotherapy at Active Health Services until November 16 th 2009 for all ACC claims
<i>That ACC will no longer pay anything towards physiotherapy treatment</i>	<p>ACC will continue to cover most of the cost of treatment. Because of the reduced funding AHS will receive from November 16th we will need to charge you co-payments as follows:</p> <ul style="list-style-type: none"> • For an initial consultation, where you will receive a comprehensive assessment and treatment, the cost will be \$25. Save \$5 by paying on the day so the first appointment may only cost you \$20 • For each follow-up consultation, regardless of whether your injury is to more than one site, the fee will be \$20.00. Save \$5 by paying on the day so each subsequent appointment may only cost \$15. <p>These co-payments are similar to what was historically charged five years ago before ACC introduced fully funded physiotherapy to accredited providers.</p>
<i>Physiotherapy services for sports injuries will not be covered by ACC</i>	This is incorrect. ACC will still pay for most of the cost of treatment for sports injuries, like all other accidents.
<i>I will need to go to my doctor first to complete ACC forms and to get a referral to a Physio.</i>	This is incorrect. You will still be able to come directly to Active Health Services and your Physio will process the claim as happens currently.

The continued benefits to you

As the largest provider and leader in the profession of physiotherapy in the Aoraki region, Active Health Services is committed to the continued successful rehabilitation of all its clients. We aim to provide a service that meets the needs of the individual. We will fulfill this by ensuring the following:

- Friendly, personal attention to ensure the ultimate experience for every client.
- Maintaining and exceeding the requirements of the Allied Health Professional Sectors standards for quality assurance.

- On-going commitment to professional development of all our staff through weekly in-service training and external courses.
- Providing access to other allied health professionals with on-site Podiatrist Catie Rowe, Osteopath Nicola Blay and Dietician Liz Cutler. Intra-referral is seamless and prompt.
- Maintaining excellent liaison with ACC Case Managers, GP, Specialist, Employer and other Allied Professionals to achieve the desired outcomes of rehabilitation.
- Prompt referral to Specialist care if needed.
- Injury prevention advice.
- Second opinion sought if progress is less than expected.

We hope this has clarified the situation for you. If you have any questions or concerns at all please call us to discuss.

Kind Regards



Brett Jenkins



Carolyn Fox



Simone Greig

PS. Remember – From November 16th ACC still covers most of the cost of ACC treatment. It is business as usual! The sooner you seek treatment the quicker you come right.



Active Health Services

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